



HOUSING MANAGEMENT ADVISORY BOARD

To: Board Members Ali, Davis, Edwardes (Chair), Hudson, Mason, Riley (Vice-Chair),
Wright, Councillors Capleton, Draycott and Seaton (For attention)

All other members of the Council
(For information)

You are requested to attend the meeting of the Housing Management Advisory Board to be held in Committee Room 2, at the Council Offices, Southfields, Loughborough on Wednesday, 7th September 2022 at 4.30 pm for the following business.

Chief Executive

Southfields
Loughborough

25th August 2022

AGENDA

1. APOLOGIES
2. CHAIR AND VICE-CHAIR OF BOARD 2022/23 COUNCIL YEAR

The Board's Terms of Reference state that the Chair of the Board will be appointed annually by the Board, from among the tenant/leaseholder members. The Board may also appoint a Vice-chair from among its members.

3. MINUTES OF THE PREVIOUS MEETING

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To confirm the minutes of the meeting held on 6th July 2022.

4. DISCLOSURES OF PECUNIARY INTERESTS, AND OTHER REGISTRABLE AND NON-REGISTRABLE INTERESTS

All members will make a declaration at each meeting if they have an interest in any item of business on the agenda which would affect them more than tenants or residents of the ward(s) affected generally.

5. SELF-ASSESSMENT OF OUR COMPLAINTS POLICY AND PROCEDURES AGAINST THE HOUSING OMBUDSMAN'S COMPLAINT HANDLING CODE 18 - 43

A report of the Head of Landlord Services.

6. CURRENT STRUCTURES

A verbal report of the Head of Landlord Services.

7. PERFORMANCE INFORMATION PACK - QUARTER 1 2022-23 44 - 63

A report of the Head of Landlord Services.

8. QUESTIONS FROM MEMBERS OF THE BOARD

In accordance with the Board's decision members of the Board were asked in advance of this agenda being published whether they had any questions on matters within the remit of the Board that they wished to ask, for response at this meeting.

On this occasion no questions were submitted.

9. WORK PROGRAMME 64 - 67

A report of the Head of Landlord Services to enable the Board to review and agree its Work Programme, together with meeting dates for 2022/23.

For information further meetings of the Board are scheduled as follows in 2022/23:

7th September 2022
9th November 2022
11th January 2023
22nd March 2023
26th April 2023

10. EXEMPT INFORMATION

It is recommended that members of the public be excluded from the meeting during the consideration of the following item on the grounds that it will involve the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A to the Local Government Act 1972 and it is considered that the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

11. UPDATE ON FUTURE ARRANGEMENTS FOR THE DELIVERY OF
PLANNED WORKS, VOIDS AND ASSOCIATED WORKS

An exempt report of the Head of Landlord Services circulated to members of the board. **To Follow.**